

Quality Policy

The Flexible Manufacturing Group is committed to achieving complete stakeholder satisfaction in all aspects of business. A committed management team with complimentary systems are totally dedicated and customer focused.

We will ensure that our Quality Management System complies with the recognised industry standards and implement a program of measures and reviews to ensure that the system is continually improved and updated to meet ever-changing processes and customer's requirements

This will be achieved by: -

- Training and investment in people, systems, equipment and facilities to ensure an effective team which will drive improvement
- Being totally open to new and innovative methods of manufacture and business.
- Challenging our customers, our suppliers and ourselves to continually improve all of our systems and processes
- Supplying all products to specifications, with on time deliveries at a competitive price.
- Committed to satisfying all applicable requirements
- Create and maintain a level of profitability to ensure a high level of service is maintained
- Ensuring that all regulatory Health and Safety standards are being met

This policy is reviewed as part of our management meeting to ensure its effectiveness and is used to set the Company Quality Objectives.

Date 30/11/2017